

HAVING SEWER ISSUES?

- 1. Call Lower Allen Township Authority at 717-774-0610. An Authority crew will inspect and clean (if necessary) the sewer main to make sure it is operating properly. The wastewater treatment plant is manned 24 hrs. a day, 7 days a week.
- 2. If you are still experiencing problems, contact a plumber to inspect your sewer lateral. The homeowner is responsible for their lateral from the house to where it connects into the main sewer line. The plumber may recommend several options including rooting, lining, or replacement.
- 3. Prior to replacing a part or all of your lateral, you are encouraged to get multiple <u>written</u> opinions and quotes for the work, as prices can vary widely.
- 4. You should ensure the plumber includes the following in the quote:
 - a. A sewer repair permit from the Authority. Those permits are issued at the Wastewater Treatment Plant, 120 Limekiln Road, New Cumberland, PA. Permits are issued Monday Friday between the hours of 8 AM and 3:30 PM. The current cost for a repair permit is \$58.00.
 - b. Any excavation in the Township Right-of-Way (street, curb, or sidewalk) also requires a permit from Lower Allen Township, 2233 Gettysburg Road, Camp Hill, PA. If the plumber must cut into a State-owned Road, the Authority will process the paperwork for that permit.
 - c. You are required to restore the pavement and sidewalk per the permit conditions. Make sure this is part of the quote.

If you have lateral line protection insurance, follow their directions on hiring plumbing services. Consider purchasing the insurance if your lateral is clay pipe (generally used before 1980) as is susceptible to tree root intrusion.